

HOW TO SUBMIT A CLAIM

WELLPOINT (AMERIGROUP) & SCAN Health

Electronic claims submission (updated 1/1/2024):

- Van Lang & TECQ's preferred claims clearinghouse is SDS Clearinghouse - <https://sdata.us/>
 - The payer ID is **77036 (displayed as Van Lang IPA-TECQ Partners)**
 - Claims for **Wellpoint (Amerigroup)** HMO & DUAL members/patients are paid by TECQ Partners, administrator for Van Lang IPA.
 - Claims for Wellpoint (Amerigroup) MMP, PPO and Medicaid patients should be billed to Wellpoint (Amerigroup) directly. Van Lang does **not** pay claims for MMP, PPO or Medicaid.
 - Beginning 1/1/2024, all laboratory and pathology claims for Wellpoint (Amerigroup) should be billed to Wellpoint (Amerigroup) directly.
 - Claims for **SCAN** members are paid by TECQ Partners

- If your current EMR/Billing clearinghouse connects to SDS Clearinghouse, your clearinghouse will automatically forward the claim to TECQ Partners for claim processing.
 - Select payer ID 77036, which is unique for Van Lang IPA - TECQ Partners across all clearinghouses.

| | | | |
|---|----------|------------|----------|
| MOST POPULAR CLEARINGHOUSE THAT CONNECTS TO SDS Clearinghouse | | | |
| Claim.MD | Availity | EDS | Anvicare |
| Trizetto | Ability | Change | |
| Waystar | Quadax | eSolutions | |

- Providers also may file a claim by EDI through the clearinghouse of their choice. Some clearinghouses and vendors charge a service fee. Contact the clearinghouse for information.
- Filing deadline for claims must be submitted as stipulated in the provider agreement.
- If a claim is submitted in error to a carrier or agency other than Van Lang IPA, the timely filing period begins on the date the provider was notified of the error by the other carrier or agency.

Paper claims:

**Van Lang IPA
% TECQ Partners
P.O. Box 211406
Eagan, MN 55121**

Online Capabilities at www.tecqpartners.com

- Prior authorization (PA) requests are available via our online portal.
- Provider portal with checking member eligibility, prior authorization status, payment information (ERA remittances) and referral trends.
- Provider portal with ability to check explanation of benefits.

CLAIMS QUESTIONS AND ASSISTANCE

| Claims Department Quick Reference | |
|--|---|
| Payer ID for SDS Clearinghouse | 77036 |
| Claims Clearinghouse: SDS | https://sdata.us |
| Paper claims Address | Van Lang % TECQ Partners |
| | P.O. Box 211406 |
| | Eagan, MN 55121 |
| Claims Status | www.payer.tecqpartners.com (Payer system) |
| Claims Department | claims@tecqpartners.com |
| Claims Department | (832) 720-7789 ext 899 |