



HOW TO SUBMIT A CLAIM

Electronic claims submission (effective after 1/1/2022):

- Van Lang's preferred claims clearinghouse is SDS Clearinghouse.
 - The payer ID is **77036**
 - Claims for Amerigroup HMO & DUAL members/patients are paid by TECQ Partners, administrator for Van Lang.
 - Claims for Amerigroup MMP, PPO and Medicaid patients should be billed to Amerigroup directly. Van Lang does **not** pay claims for MMP, PPO or Medicaid.
 - SDS Clearinghouse website is <u>https://sdata.us/</u>
- Providers may send electronic claims via an Online Submission. Contact <u>claims@tecqpartners.com</u> for additional information.
- Providers also may file a claim by EDI through the clearinghouse of their choice. Some clearinghouses and vendors charge a service fee. Contact the clearinghouse for information.
- Filing deadline for claims must be submitted as stipulated in the provider agreement.
- If a claim is submitted in error to a carrier or agency other than Van Lang IPA, the timely filing period begins on the date the provider was notified of the error by the other carrier or agency.

Paper claims (effective after 1/1/2022):

Van Lang IPA % TECQ Partners P.O. Box 211406 Eagan, MN 55121

Online Capabilities at www.tecqpartners.com

- Claims status is available 24/7 via our IVR (interactive voice response) system.
- Prior authorization (PA) requests are available via our online portal.
- Provider portal with checking member eligibility, prior authorization status, payment information (ERA remittances) and referral trends.
- Patient portal with ability to check explanation of benefits.

CLAIMS QUESTIONS AND ASSISTANCE

Claims Department Quick Reference	
Payer ID for SDS Clearinghouse	TECQ
Claims Clearinghouse: SDS	https://sdata.us
Paper Claims Address	Van Lang % TECQ Partners
	P.O. Box 211406
	Eagan, MN 55121
Claims Status via IVR 24/7	Pending update on 1-1-2022
Claims Department	claims@tecqpartners.com
Claims Department	888.319.0777 ext 899