noridian
Healthcare Solutions

Documentation Checklist
Glucose Monitors and Related Supplies

References: L33822, A52464

Glucose Monitor (E0607)

- ☐ Face -to-Face Examination (F2F)
  - ☐ Date stamp indicating supplier's date of receipt of F2F on or before date of delivery.
- ☐ Written Order Prior to Delivery (WOPD)
  - ☐ Date stamp indicating supplier's date of receipt for WOPD on or before date of delivery.

All Accessories and Supplies Related to the Glucose Monitor

- ☐ Dispensing Order, if applicable
- ☐ Detailed Written Order (DWO)
- ☐ Refill Requirements

All Glucose Monitors, Accessories, and Supplies

- ☐ Beneficiary Authorization
- ☐ Proof of Delivery (POD)
  - ☐ Method 1 - Direct Delivery to the Beneficiary by the Supplier
    The date the beneficiary/designee signs for the supplies is to be the date of service of the claim.
  - ☐ Method 2 - Delivery via Shipping or Delivery Service
    The shipping date is to be the date of service of the claim.
- ☐ Continued Need
- ☐ Continued Use

Medical Records

- ☐ Basic Coverage Criteria
  - ☐ Criterion 1: Beneficiary has diabetes; **and**
  - ☐ Criterion 2: Physician has concluded beneficiary/caregiver has sufficient training using the device as evidenced by prescribing the appropriate supplies and frequency of testing.
- ☐ Usual Utilization
  - ☐ Not treated with insulin injections, up to 100 test strips and 100 lancets every three months are covered if basic criteria above are met.

- ☐ Treated with insulin injections, up to 300 test strips and 300 lancets every three months are covered if basic criteria above are met.

☐ High Utilization (billing over usual utilization)

- ☐ Basic coverage criteria are met; **and**
- ☐ Physician has seen and evaluated the beneficiary's diabetes within six months of ordering quantities of supplies above the normal utilization and has documented the specific reason for the additional supplies; **and**
- ☐ Medical records document the frequency of actual testing by the beneficiary
  - ☐ Specific narrative that documents the frequency the beneficiary is actually testing; **or**
  - ☐ Copy of the beneficiary's log.
  - ☐ New documentation must be present every six month if the beneficiary is regularly using quantities of supplies that exceed utilization guidelines.

Glucose Monitors with Special Features – E2100 and E2101

☐ Visual Impairment

- ☐ Basic coverage criteria are met; **and**
- ☐ Treating physician certifies that the beneficiary has a severe visual impairment

☐ Manual Impairment

- ☐ Basic coverage criteria are met; **and**
- ☐ Treating physician certifies that the beneficiary has an impairment of manual dexterity severe enough to require the use of this special monitoring system

Billing Reminders

- The ICD diagnosis code must be included on each claim for the monitor, accessories and supplies.
- KX modifier must be added to the code for the monitor and each related supply on every claim submitted for beneficiaries being treated with insulin.
- KS modifier must be added to the code for the monitor and each related supply on every claim submitted for beneficiaries not being treated with insulin.
- Glucose monitors not designed for home use must be coded A9270 and will be denied as statutorily noncovered.
- The following items are noncovered:
  - Alcohol or peroxide (A4244, A4245), betadine or phisoHex (A4246, A4247) since they are not required for the proper functioning of the device.
  - Urine test reagent strips or tablets (A4250) since they are not used with a glucose monitor.
  - Reflectance colorimeter devices used for measuring blood glucose levels in clinical settings since their need for frequent professional re-calibration makes them unsuitable for home use.
  - Home blood glucose disposable monitor, including test strips (A9275) because they do not meet the definition of durable medical equipment (DME).
  - Continuous glucose monitors (A9276-A9278) because they are considered precautionary and therefore not covered under the DME benefit.

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Go Back to Front Page